



STREET MODA

104 Production Court, Suite 104
 Louisville, KY USA 40299
 502.491.1889

OFFICE USE ONLY	
BOX/BAG	
RETURN SHIP	
DATES	
IN INVENTORY	
FLAG	
CALL	
EMAIL	
BULK	
EXCHANGE	
FREE SHIP %	
REFUND	
CHART	
MUTUAL	

Street Moda Return Policy

We at Street Moda guarantee your 100 percent satisfaction. If for any reason you are not happy with your purchase, we will gladly accept a return or process an exchange. We want your shopping experience with us to be EASY and HASSLE-FREE.

PLEASE FOLLOW THESE GUIDELINES TO EXPEDITE YOUR RETURN PROCESS.

- *Ship item back to the address above [attn: Returns Department]
- *Product must be returned within 30 days of purchase to retain original value, otherwise item will be valued at current listing price.
- *Products must be in the condition you received them, unworn and in the original box.
- *We recommend that you use your local post office, parcel post with delivery confirmation.
- *Returned Items must be in a protective box/wrapping/bag. If original manufacturer's box/bag is sent back with postage and/or shipping labels and taped closed, a 40% restocking fee will be applied. This will also cause a delay in the process of the return/exchange.

It will be easier if you include the invoice with this form. Please be sure to fill out this form completely to ensure prompt service.

Name:	Reason for Return	• Exchange With	•
Shipping Address:	Too Small	½ Size Larger	
	Too Large	1 Size Larger	
Email Address:	Too Wide	½ Size Smaller	
Invoice #:	Too Narrow	1 Size Smaller	
Item #:	Arrived too Late	Different Color:	
Description:	Damaged in Transit	<small>(describe)</small>	
Item Cost:	Item not as Described	Replacement:	
Shipping Cost:	Wrong item shipped	<small>(describe)</small>	
Additional Notes:	Defect/ Marked/Soiled	Other <small>(describe)</small>	
	Unwanted Gift/ Changed Mind	Refund	

All returns are processed within 7 business days upon receipt. All refunds are issued within 10 business days. Refund will be for cost of merchandise only. We will not accept any returns/exchanges on loungewear, intimates, or swimwear unless an incorrect item was sent to the customer. In the case of incorrect or defective merchandise sent by Street Moda, shipping amount refunds will be issued upon inspection. Refunds are issued to the same method of original payment, unless otherwise specified. E-mail confirmations are sent upon completion of refunds. Additional charges may apply when requesting another item as an exchange due to price differences. Street Moda does not issue a restocking fee unless policies above are not followed. Refunds that include shipping related charges are granted only on transactions in which the product is inspected by Street Moda and is deemed defective or in error. When an incorrect item is received and returned to us, shipping fees are refunded and the correct item will be shipped out free of charge.